



MBNL

Mangaluru Broadband Network [P] Ltd.

It's different

PRIVACY POLICY

Introduction

Customer's privacy is very important to us. This privacy policy covers the whole details related to our firm's commitment and helps you to understand how safely and securely MBNL protects your whole personal information you provide while registering with us online. MBNL will only collect the information that is required to us for processing dealings on internet services. We promise you that your information will never be revealed to any external users.

Information We Collect

MBNL collects details such as name, address, contact number, e-mail address etc. We do contain certain information such as Referred URL, internet browser name and version, operating system and its version so that this information helps the users to analyze traffic patterns, routine maintenance and maintain site security for improving our website navigation. Usually the information we collect from the users will be with us until you acquire the services from us and after that the details will be deleted from our system without fail.

We provide an access user ID and password to the users so that only the people belonging to the organization or business or home network will be able to login to the web page which is being governed by our terms and conditions.

Confidential information sharing and security

MBNL respects customer privacy always. We do not either share or sell any type of customer's personal information to any other third parties for marketing as well as commercial practices.

We undertake certain encryption practices to protect the confidentiality of our customers/users including all the personal information provided in the course of contracting with us for internet/broadband services.

While we always strive to secure your personal information, we cannot ensure the security of the information and data that the user transmits to us, and so we advise the users to take care of their data when accessing internet.

Use of personal information

MBNL will only use the personal information of the client to process transactions online, providing customer service, offering marketing services and information related to offers, sending newsletters as well as promotional emails and for detecting fraudulent as well as illegal activities happening over the network.

Site linking via Cookies

A cookie is nothing but a small data file that many external websites/third parties write directly to your computer's hard drive when you visit them but cannot read data off your hard disk or read cookie files created by other sites.

If you prefer not to receive cookies while browsing our online website, you can set your internet usage browser to warn you before accepting cookies and refuse cookie when browser alerts you to its presence. You can also refuse all cookies by turning them off in your browser, although you may not take full advantage of MBNL's website if you do so.

Any questions or suggestions

If you are having any questions or doubts related to your internet packages, then without feeling worried, you can either visit <https://mbnlv4.com/> or contact us at info@mbnlv4.com / mbnlv4diginet@gmail.com or +91 98452 45196 / +91 98440 87808

Changes in privacy policy

If we make any changes in privacy policy, we will surely update it here itself. Continuous use of the website will help you to keep track of all the changes happening with our policy.